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V.G. YOUNG INSTITUTE OF
COUNTY GOVERNMENT

42nd ANNUAL V.G. YOUNG SCHOOL FOR COUNTY TAX ASSESSOR-COLLECTORS

November 19 - 21, 2024

Embassy Suites by Hilton
San Marcos Hotel Conference Center
San Marcos, TX

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A Special Thank You
to the
Conference Planning Committee

Becky Robles

Chair, Tom Green County Tax Assessor-Collector

Dawn Vieth

Vice Chair, Archer County Tax Assessor-Collector

Robin Harper

Andrews County Tax Assessor-Collector

Ann Saxon

Yoakum County Tax Assessor-Collector

School Host

Welcome! The 42nd Annual School for County Tax Assessor-Collectors is a program of the V.G. Young Institute of County Government, part of the Texas A&M AgriLife Extension Service.

Continuing Education

Continuing education hours will be available to individuals participating in the conference. Application has been made to the Tax Assessor-Collectors Association of Texas and the Texas Department of Licensing and Regulation. Credit forms are included in the participant packet for registered attendees. Please return your credit forms to the registration table no later than noon on Thursday, November 21.

School Information

- Name badges can be picked up at the Registration Desk in the conference center. They are required to access school functions.
- Always keep personal belongings with you.
- Please silence your cellphones and refrain from taking calls during sessions.
- Out of respect to speakers, there is a strict adherence to the time schedule.
- Visit the institute's website (vgyi.tamu.edu) for online continuing education courses and to download authorized school handouts and presentations available after the conference.

Evaluations

Evaluations are in the attendee packet. Please complete and drop off at the Registration Desk by noon on Thursday, November 21.

Local Contacts

Embassy Suites by Hilton San Marcos Hotel Conference Center:

(512) 392-6450

San Marcos Police Department: (512) 753-2108

Emergency Assistance: 911

Advanced Learning Opportunity

We are pleased to offer an advanced learning opportunity: the TACA Professional Designation Certification Course: **Lawmaking**. The course will be held in Veramendi F-J on Tuesday, November 19, from 8:00 a.m. to noon.

Exhibit Show

The Exhibit Show is open Tuesday, November 19, from 1:00 to 5:30 p.m. and Wednesday, November 20, from 9:00 a.m. to 4:30 p.m. in Veramendi E.

Please take time throughout the conference to visit with exhibitors.

The Vendor Appreciation Reception will be held Tuesday, November 19, from 4:45 to 5:30 p.m. in the Exhibit Hall.

Do not miss the door prize drawing held Wednesday, November 20, from 3:30 to 4:00 p.m.!

Bingo

Enjoy an evening with friends and colleagues at bingo on Tuesday, November 19, in the Spring Lake Ballroom from 8:30 to 10:30 p.m.

A big thank-you to AIB, Inc. for its sponsorship of game night.

Conference Giveaway

We appreciate Spindlemedia for sponsoring the conference giveaway.

We thank them for their continued support.

2024 TACA Awards Luncheon

The 2024 Tax Assessor-Collector of the Year along with the Carl Smith Memorial Award will be awarded during a luncheon held Wednesday, November 20, in the Spring Lake Ballroom from noon to 1:30 p.m.

TACA PCC, CTOP, PDAC and PCAC designations will also be presented.

We would like to extend a special thank-you to our luncheon sponsor, Linebarger Attorneys at Law, for their support of the luncheon.

2024 Carl Smith Memorial Award Nominees:



Jennifer Carey
Erath County
Waco Region

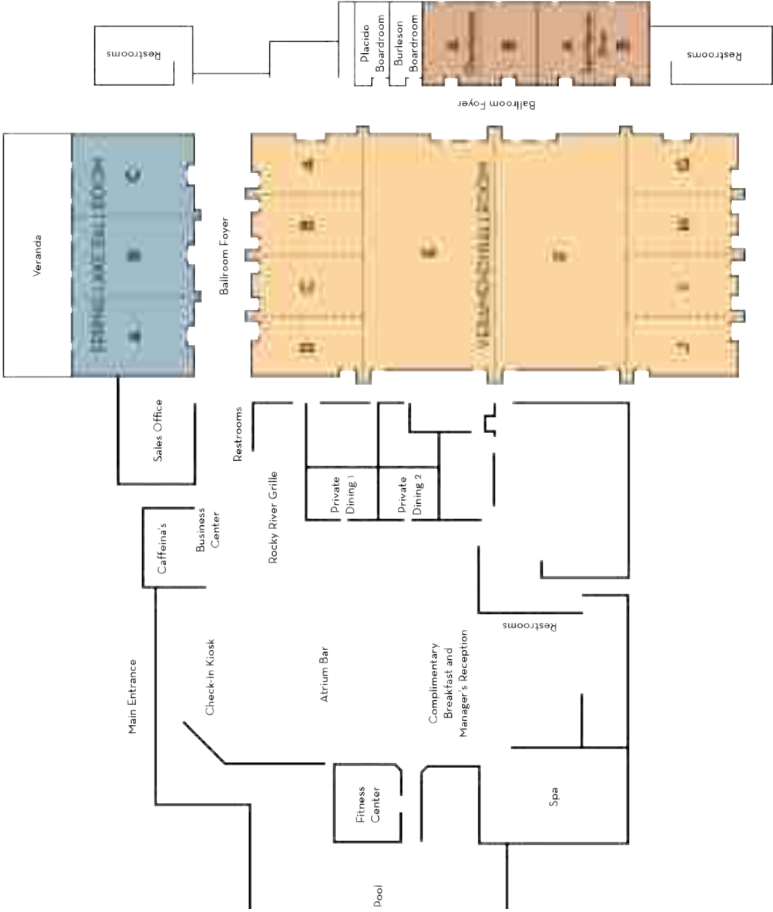


Shari Frazier
Burnet County
Bluebonnet Region



Kevin Kieschnick
Nueces County
Coastal Bend Region

Embassy Suites by Hilton San Marcos Hotel Conference Center Map November 19-21, 2024



42nd Annual V.G. Young School for County Tax Assessor-Collectors Agenda

Tuesday, November 19

- 7:30 a.m.-5:00 p.m. **Registration Opens** – Registration Desk
- 8:00 a.m.-noon **Advanced Learning: TACA Professional Designation Certification – Lawmaking** – Veramendi F-J
An Institutional Perspective: Lawmaking, Federalism and Separation of Powers – Oh, My!
Speaker: Dr. Lauren Rowlands, Lecturer, Texas State University
- 8:00 a.m.-noon **Orientation for New Tax Assessor-Collectors**
– Chautauqua Salon B
Speakers: Hon. Tammy McRae, Tax Assessor-Collector, Montgomery County | Hon. Randy Riggs, Tax Assessor-Collector, McLennan County
- 9:30-10:30 a.m. **TACA By-Laws Committee Meeting**
– Chautauqua Salon A
- 9:00-10:00 a.m. **COGNOS Reports (TACs Only)** – Veramendi A&B
Speakers: Ms. Sarah Balderas, VTR Regional Service Center Manager, TxDMV | Ms. Jessica Kelley, VTR Regional Service Center Manager, TxDMV
- 9:00-11:00 a.m. **Title Fraud Training** – Veramendi C&D
Speakers: Ms. April Espinosa, Compliance Specialist, TxDMV | Mr. Philip Valdez, Lead Compliance Specialist, TxDMV
- 10:00 a.m.-12:30 p.m. **Exhibitor Show Setup** – Veramendi E
- 10:30-11:30 a.m. **TACA Education Committee Meeting**
– Chautauqua Salon A
- 1:00-5:30 p.m. **Exhibitor Show Open** – Veramendi E
See map on page 14.

- 12:50-2:15 p.m. **Opening General Session** – Veramendi F-J
Call to Order: Dr. Peter McGuill, Director, V.G. Young Institute of County Government
Opening Comments: Hon. Shay Luedeke, President, Tax Assessor-Collectors Association & Tax Assessor-Collector, Bell County
Invocation: Hon. Mike Dowd, Tax Assessor-Collector, Navarro County
National and Texas Pledges: Hon. Justin Carothers, Tax Assessor-Collector, Coryell County
National Anthem and “Texas, Our Texas”: Hon. Bruce Stidham, Tax Assessor-Collector, Grayson County
Keynote Address: Actions Speak Louder Than Words: Understanding the Importance of Effective Nonverbal Communication During In-Person Conversations and in Virtual Settings
Speaker: Ms. Jan Hargrave, Body Language Expert
Sponsored by Payment Express, a service of Grant Street Group
- 2:15-2:45 p.m. **Refreshment Break** – Veramendi E
Sponsored by Texas A&M AgriLife Extension Service
- GENERAL SESSION** – Veramendi F-J
Moderator: Hon. Shay Luedeke, President, Tax Assessor-Collectors Association & Tax Assessor-Collector, Bell County
- 2:45-3:45 p.m. **Help – I’m Being Audited!**
Your Survival Toolkit From the Auditors
Speakers: Ms. Erin Griffin, Audit Director, Bexar County | Mr. Ty Sambila, Internal Audit Manager, Bexar County
- 3:45-4:45 p.m. **Funds Adjustment**
Speaker: Hon. Becky Robles, Tax Assessor-Collector, Tom Green County
- 4:45-5:30 p.m. **Vendor Appreciation Reception** – Veramendi E
- 5:30-6:30 p.m. **TACA DMV Liaison Committee** – Chautauqua Salon A
- 8:30-10:30 p.m. **Bingo!** – Spring Lake Ballroom
Sponsored by AIB, Inc.

Wednesday, November 20

- 7:30 a.m.-4:00 p.m. **Registration Opens** – Registration Desk

7:30-8:00 a.m. **TACA Legislative Committee Meeting**
– Chautauqua Salon A

7:30-8:00 a.m. **Complimentary Coffee** – Prefunction
Sponsored by Multi-Bank Payment Services

GENERAL SESSION – Veramendi F-J

Moderator: Hon. Shay Luedeke, President, Tax Assessor-Collectors Association & Tax Assessor-Collector, Bell County

8:00-9:00 a.m. **Navigating Texas Governance:
TxDMV & Comptroller Q&A Session**
Speakers: Ms. Lavonne Key, Tax Analyst,
Comptroller of Public Accounts | Ms. Taliea Pocaigue,
Indirect Tax Analyst, Texas Comptroller of Public
Accounts | Ms. Kimberley Jaso, Section Director of
Title Services, TxDMV

9:00 a.m.-4:30 p.m. **Exhibitor Show Open** – Veramendi E
See map and directory on pages 13-14.

9:00-10:00 a.m. **Truth in Taxation Update**
Speaker: Hon. Ro'Vin Garrett, Client Liaison,
Perdue Brandon Fielder Collins & Mott, LLP

10:00-10:20 a.m. **Refreshment Break** – Veramendi E
Sponsored by Intellectual Technology, Inc.

CONCURRENT SESSIONS

10:20-11:10 a.m. **Saying Goodbye to Office** – Veramendi A&B
Moderator: Hon. Kevin Kieschnick, Tax Assessor-
Collector, Nueces County
Speaker: Hon. Tammy McRae, Tax Assessor-Collector,
Montgomery County

Special Inventory Tax Fees, Penalties & Collections
– Veramendi C&D

Moderator: Hon. Becky Robles, Tax Assessor-Collector,
Tom Green County

Speaker: Mr. James Guest, Partner, Linebarger Attorneys
at Law

TCDRS: Destination Retirement – Veramendi F-J

Moderator: Hon. Kim Sweet, Tax Assessor-Collector,
Rockwall County

Speaker: Ms. Cynthia Gonzales, Manager, Texas County
& District Retirement System

CONCURRENT SESSIONS

11:10 a.m.-noon

Customer Service: Best Practices – Veramendi A&B**Moderator:** Hon. Ruben Gonzalez, Tax Assessor-Collector, El Paso County**Speakers:** Hon. John Ames, Tax Assessor-Collector, Dallas County | Mr. Anthony Kellum, Assistant Director of Motor Vehicles, Dallas County | Ms. Yesenia Leon, Assistant Director of Taxpayer Relations, Dallas County | Ms. Rosa Romero, Assistant Director of Accounting, Dallas County | Ms. Amber White, Assistant Director of Property Tax, Dallas County**Everything About Delinquent Taxes** – Veramendi C&D**Moderator:** Hon. Kristin Bulanek, Tax Assessor-Collector, Brazoria County**Speaker:** Mr. Jim Lambeth, Capital Partner, Linebarger Attorneys at Law**Ch. 19 Funds** – Veramendi F-J**Moderator:** Hon. Monica Foster, Tax Assessor-Collector, Jackson County**Speakers:** Mr. Dan Glotzer, Election Funds Team Manager, Texas Secretary of State | Mr. Charles Maddox, Staff Attorney, Texas Secretary of State

Noon-1:30 p.m.

TACA Awards Luncheon – Spring Lake Ballroom*Sponsored by Linebarger Attorneys at Law*

A separate agenda will be provided at the luncheon. The list of nominees can be found on page 5.

GENERAL SESSION – Veramendi F-J**Moderator:** Hon. Shay Luedeke, President, Tax Assessor-Collectors Association & Tax Assessor-Collector, Bell County

1:30-2:30 p.m.

Deep Dive Into NMVTIS**Speakers:** Ms. Nikki Lake, Annex Office Manager, Randall County | Ms. Monica Palmer, Williamson County

2:30-3:30 p.m.

The Future of Payment Technology**Speakers:** Mr. Jason Allred, Risk and Compliance Manager, Deluxe | Mr. Jason Bergeron, Director of Innovation & Partnerships, Deluxe | Mr. Jim Lambeth, Capital Partner, Linebarger Attorneys at Law

3:30-4:00 p.m.

Refreshment Break – Veramendi E*Sponsored by McCreary Veselka Bragg & Allen, PC*

- 4:00-5:00 p.m. **Legislative Update**
Speaker: Hon. Larry Gaddes, Tax Assessor-Collector,
 Williamson County | Invited Guests
- 5:00 p.m. **Adjourn**

Thursday, November 21

- 7:30-8:30 a.m. **Complimentary Coffee** – Prefunction
Sponsored by Texas Association of Counties
- 8:00-8:50 a.m. **Breakout by County Population Topic:**
Property Tax Discussion
Less Than 40,000 – Veramendi A&B
Moderator: Hon. Dawn Vieth, Tax Assessor-Collector,
 Archer County
40,000-200,000 – Veramendi C&D
Moderator: Hon. Justin Carothers, Tax Assessor-
 Collector, Coryell County
Over 200,000 – Veramendi F-J
Moderator: Hon. Larry Gaddes, Tax Assessor-Collector,
 Williamson County
- GENERAL SESSION** – Veramendi F-J
Moderator: Hon. Shay Luedeke, President, Tax Assessor-Collectors Association
 & Tax Assessor-Collector, Bell County
- 9:00-9:50 a.m. **HB 718 & HB 3297**
Speakers: Mr. Roland Luna, Deputy Executive Director,
 TxDMV | Ms. Corrie Thompson, Director of Enforcement,
 TxDMV | Ms. Annette Quintero, Director of Vehicle Titles
 and Registration, TxDMV | Ms. Monique Johnston,
 Director of Motor Vehicles Division, TxDMV | Mr. Stefan
 Krisch, Director of Registration, TxDMV | Ms. Wendy
 Barron, Chief Information Officer, TxDMV
- 10:00-11:00 a.m. **webDEALER Implementation Peer Panel**
Speakers: Hon. John Ames, Tax Assessor-Collector,
 Dallas County | Hon. Christina McMurray, Tax Assessor-
 Collector, Randall County | Hon. Dawn Vieth, Tax
 Assessor-Collector, Archer County
- 11:00-11:10 a.m. **Refreshment Break**

11:10 a.m.-noon

TxDMV Update

Speakers: Mr. Daniel Avitia, Executive Director, TxDMV | Hon. Tammy McRae, Tax Assessor-Collector, Montgomery County

Noon

Adjourn 42nd Annual V.G. Young School for Tax Assessor-Collectors

Educational programs of the Texas A&M AgriLife Extension Service are open to all people without regard to race, color, religion, sex, national origin, age, disability, genetic information, or veteran status.

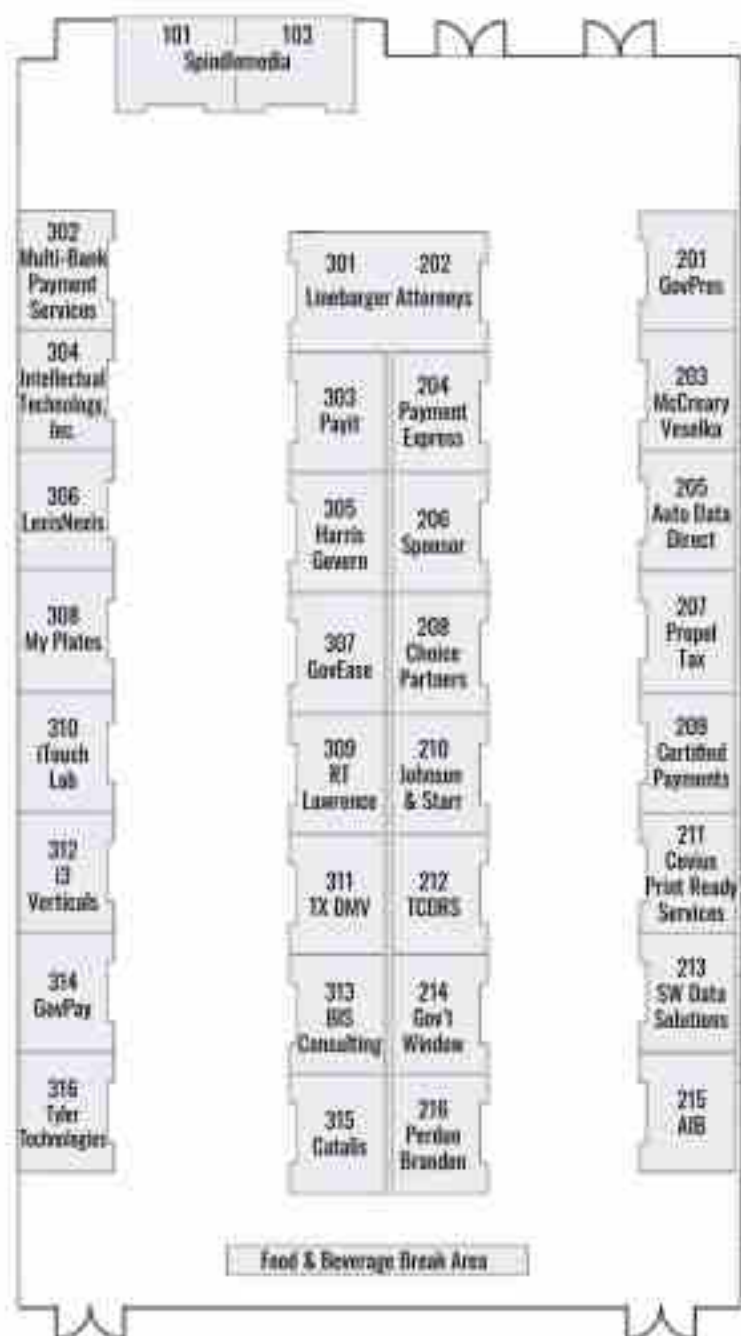
The Texas A&M University System, U.S. Department of Agriculture and the county commissioners courts of Texas cooperating.

Exhibitors

Our apologies to those exhibitors whose information was not available at press time.

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Course Menu:

Accounting in the Tax Office

Budget Planning

Customer Service to Build the Public Trust

Ethics for County Tax Assessor-Collectors

FLSA, USERRA, & Sexual Harassment

FMLA: What Every Employer Needs to Know

Fundamentals of the Americans with Disabilities Act (ADA)

Manufactured Housing & Boat Titling and Registration

Motor Vehicle Sales Tax & Fee Collection

New County Tax Assessor-Collector & Chief Deputy Orientation

Personnel Management

Public Records: Release, Management & Retention

Special Inventory Tax

Texas Open Meetings Act

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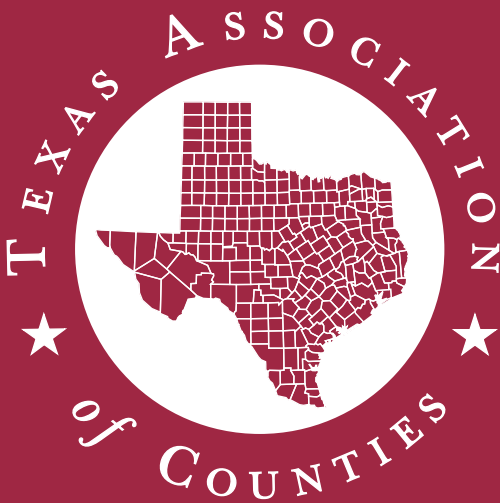
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NOTES

SAVE THE DATE

**43rd ANNUAL V.G. YOUNG
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Margaritaville Lake Resort
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November 18-20, 2025