

43rd Annual V.G. Young School for County Tax Assessor-Collectors

Tuesday, November 18

7:30 a.m.-5:00 p.m.	Registration Opens – Registration Desk
8:00 a.m.-noon	Advanced Learning: TACA Professional Designation Certification – Security – Nautical Wheeler Meeting Rooms 1&2 • Sovereign Citizens and First Amendment Audits • What to Do in the Event of an Active Shooter • Cybersecurity
8:00 a.m.-noon	Orientation for New Tax Assessor-Collectors – Nautical Wheeler Meeting Rooms 3&4
9:00-11:00 a.m.	Title Fraud Training: Module 2 – Compass Ballroom-East
10:00 a.m.-12:30 p.m.	Exhibitor Show Setup – Grand Hall
1:00-5:30 p.m.	Exhibitor Show Open – The Grand Hall
12:50-2:15 p.m.	Opening General Session - Compass Ballroom Call to Order: Dr. Peter McGuill, Director, V.G. Young Institute of County Government Opening Comments: Hon. Christina McMurray, President, Tax Assessor-Collectors Association & Tax Assessor-Collector, Randall County Invocation: Hon. Mike Dowd, Tax Assessor-Collector, Navarro County National and Texas Pledges: Hon. Michelle Matus, Tax Assessor-Collector, Bee County National Anthem and “Texas, Our Texas”: Hon. Bruce Stidham, Tax Assessor-Collector, Grayson County Keynote Address: Mental Health Awareness and Handling Workplace Stress Speaker: Ms. DeDe Church Sponsored by: Deluxe
2:15-2:45 p.m.	Refreshment Break – The Grand Hall & Coastal Ballroom Sponsored by Texas A&M AgriLife Extension Service Professional Organizations
GENERAL SESSION Compass Ballroom	
2:45-3:45 p.m.	Dealing With Difficult Customers
3:45-4:45 p.m.	Money Handling
4:45-5:30 p.m.	Vendor Appreciation Reception – The Grand Hall & Coastal Ballroom Sponsored by Spindlemedia

5:30-6:30 p.m. **TACA DMV Liaison Committee** – Longitude Meeting Room

8:30-10:30 p.m. **BINGO!** – Del Lago Ballroom
Sponsored by AIB, Inc.

Wednesday, November 19

7:30 a.m.-4:00 p.m. **Registration Opens** – Registration Desk

7:30-8:00 a.m. **TACA Legislative Committee Meeting** – Longitude Meeting Room

7:30-8:00 a.m. **Complimentary Coffee** – The Grand Hall & Coastal Ballroom

GENERAL SESSION

Compass Ballroom

8:00-9:00 a.m. **Legislative Update**

9:00 a.m.- 5:30 p.m. **Exhibitor Show Open** – The Grand Hall & Coastal Ballroom

9:00-10:00 a.m. **Refunds & Exemptions**

10:00-10:20 a.m. **Refreshment Break** – The Grand Hall & Coastal Ballroom
Sponsored by Spindlemedia

CONCURRENT SESSIONS

10:20-11:10 a.m. **Chapter 19** – Compass Ballroom-East

Office Policy: A Follow-up to Establishing Calm in a County Tax Office – Compass Ballroom-Center & West

Entity Billing – Nautical Wheeler Meeting Room

CONCURRENT SESSIONS

11:10 a.m.-noon **Special Inventory Tax** – Compass Ballroom-East

Nuts & Bolts of Website Accessibility – Compass Ballroom-Center & West

Employment Law – Nautical Wheeler Meeting Room

Noon-1:30 p.m. **TACA Awards Luncheon** – Del Lago Ballroom
Sponsored by Perdue

GENERAL SESSION

Compass Ballroom

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| 1:30-3:30 p.m. | DMV: HB718 Operations and Procedures |
| 3:30-4:00 p.m. | Refreshment Break – Grand Hall & Coastal Ballroom
Sponsored by McCreary Veselka Bragg & Allen PC |
| 4:00-5:00 p.m. | DMV: Best Practices and Legislation Impacting Operations |
| 5:00 p.m. | Adjourn |

Thursday, November 20

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| 7:30-8:30 a.m. | Complimentary Coffee – The Grand Hall |
| 8:00-9:00 a.m. | TACA Business Meeting (if needed) – Compass Ballroom |
| 9:00-10:00 a.m. | <u>Breakout by County Population Topic:</u>
Property Tax Discussion
Less Than 40,000 – Compass Ballroom-Center & West
40,000-200,000 – Nautical Wheeler Meeting Room
Over 200,000 – Compass Ballroom-East |
| 10:00 – 10:10 | Transition Break |

GENERAL SESSION

Compass Ballroom

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| 10:10-11:00 a.m. | Internal Audits |
| 11:00 a.m.-noon | Comptroller Topics |
| Noon | Adjourn 43rd Annual V.G. Young School for County Tax Assessor-Collectors |

Educational programs of the Texas A&M AgriLife Extension Service are open to all people without regard to race, color, religion, sex, national origin, age, disability, genetic information, or veteran status.

The Texas A&M University System, U.S. Department of Agriculture and the county commissioners courts of Texas cooperating.